

The Lookout Guesthouse

Terms and Conditions

We look forward to welcoming you to The Lookout Guesthouse. Please make yourself aware of our terms and conditions as a reservation forms a legal contract between us and your good selves.

Tariff: Please refer to the tariff page on our web site. For your guidance we have a minimum two night stay policy throughout the year with a maximum two persons to a room.

Deposits:

Please note deposit is the equivalent of one nights stay. Deposit payment to be made via cheque or bank transfer. The balance of your account to be paid via cash, cheque or bank transfer during your stay at The Lookout Guesthouse.

Cancellation Policy:

The deposit is **non-refundable** unless we are able to re-let your reservation. If this is at all possible your full deposit will be refunded. We recommend holiday insurance to cover possible eventualities.

Single Occupancy:

Is available at a discounted rate.

Children:

Please note we do not have family rooms. We can only accommodate children over 16 years of age in their own room.

Arrival/Departure:

Rooms are available from 3pm on the day of your arrival until 10:30am on the day of your departure.

Parking

There is ample off-road parking.

No Smoking Policy:

The Lookout Guesthouse is strictly non-smoking (traditional tobacco and electronic cigarettes) both inside the house and on the decking. A smoking area is provided in the garden.

Pets:

We are sorry we do not accept pets.

Non-availability of accommodation:

We will only cancel your reservation if we cannot provide accommodation for reasons beyond our control. In this instance we will return your deposit. Our liability will not extend beyond this.